

EVERETT PUBLIC SCHOOLS
Employee Assistance Program Report

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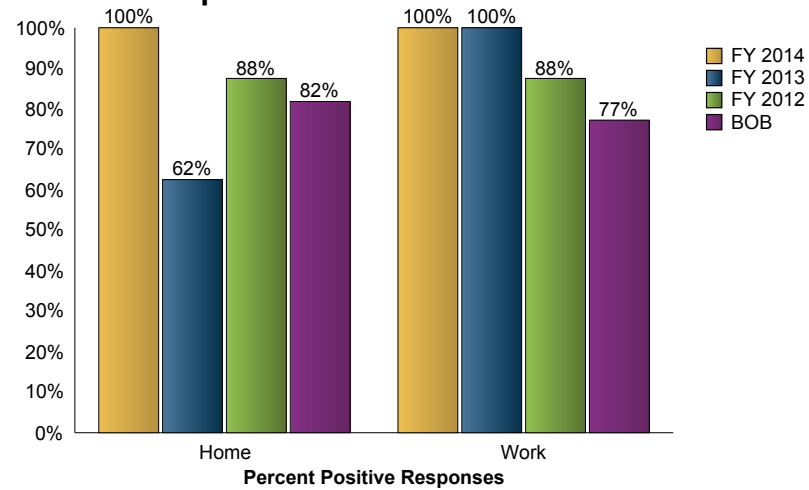
Jan 1, 2014 - Dec 31, 2014

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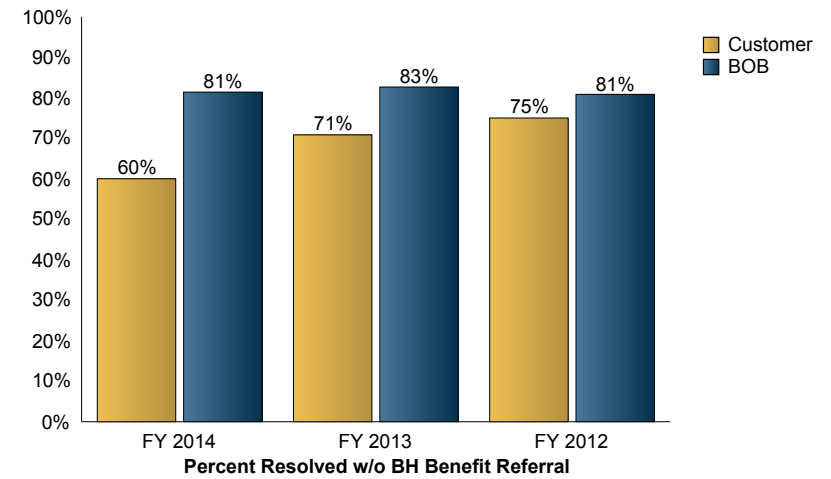
Outcomes

Jan 1, 2014 - Dec 31, 2014

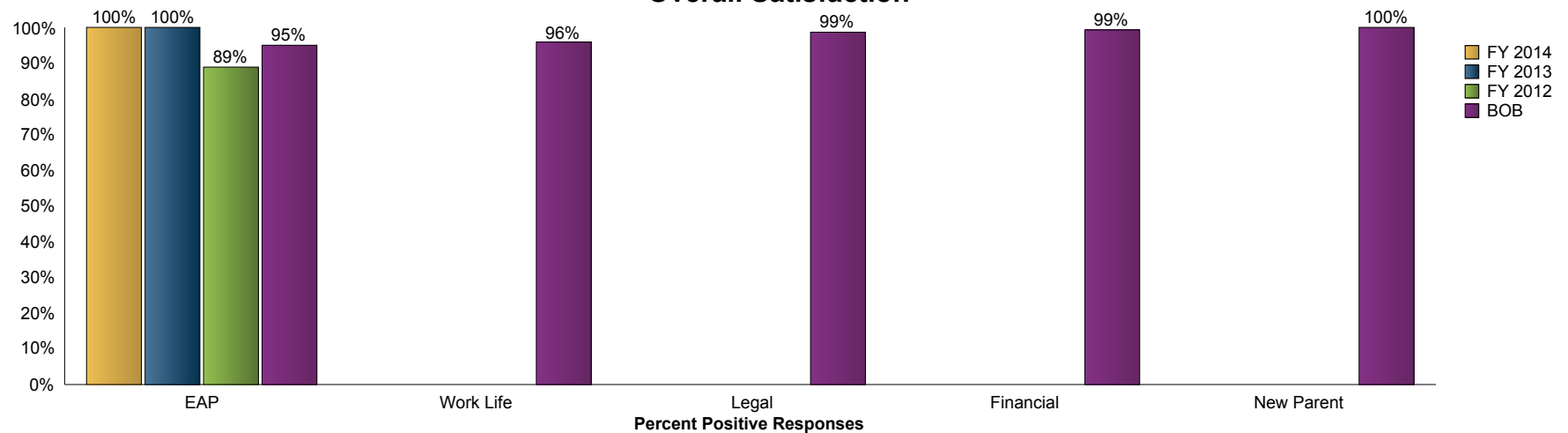
Improvement in Home and Work



Counseling Cases Resolved Within the EAP



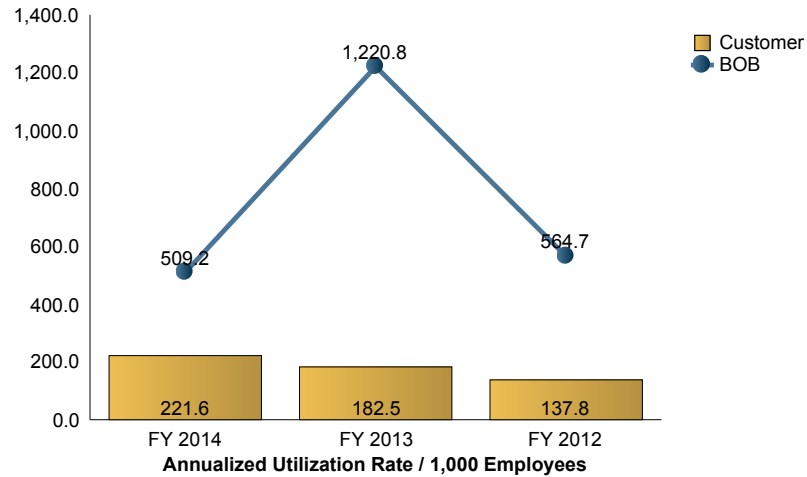
Overall Satisfaction



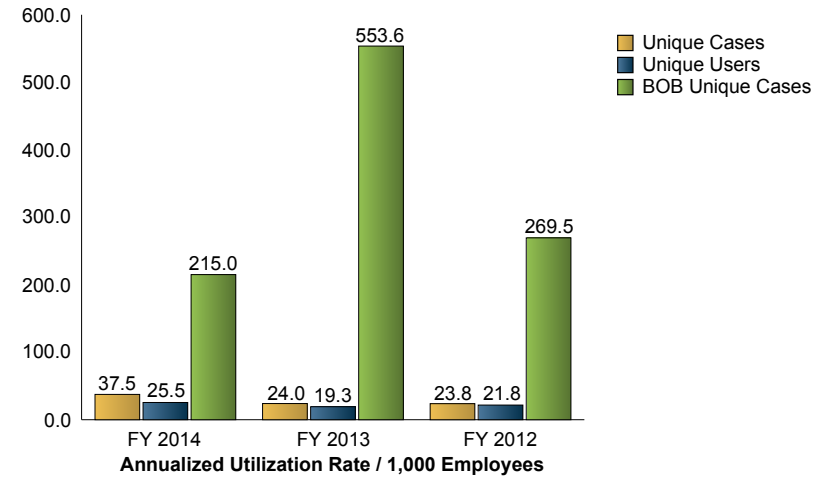
Utilization

Jan 1, 2014 - Dec 31, 2014

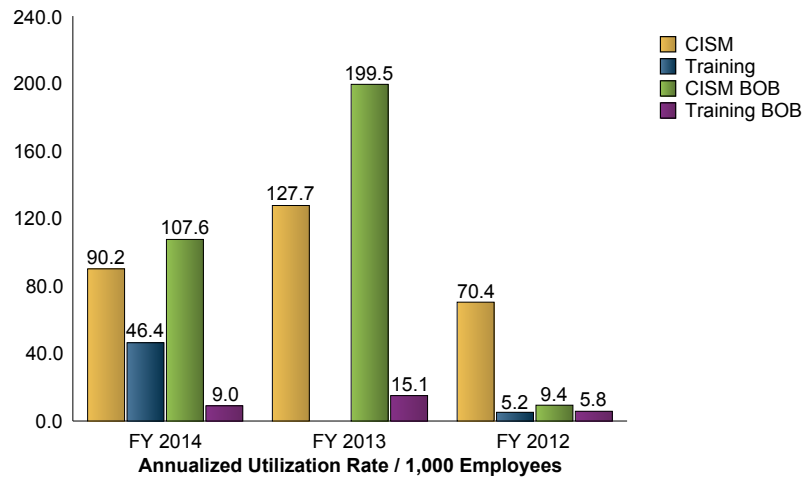
Overall Utilization



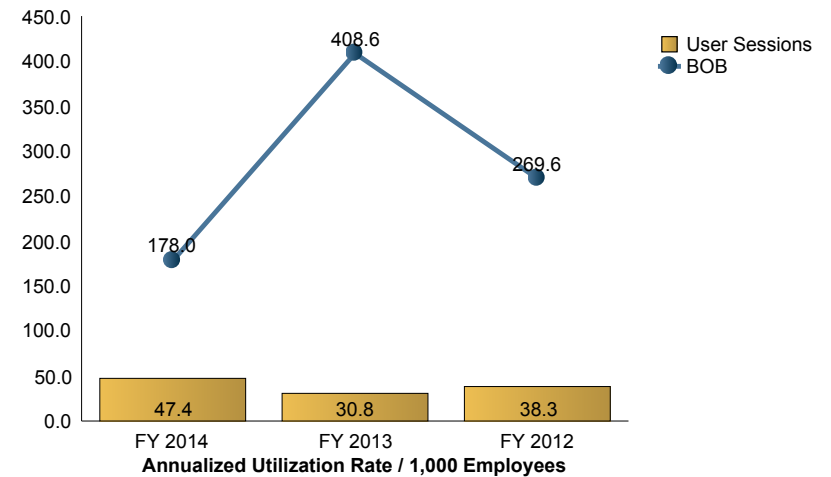
Counseling and Consultations



Training and CISM



Website User Sessions



Counseling Cases: Top 10 Problem Types and Referrals

Jan 1, 2014 - Dec 31, 2014

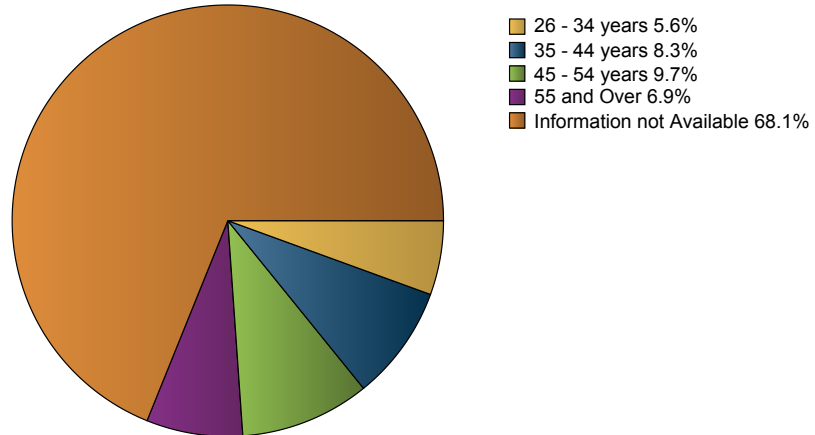
Top 10 Most Common Problem Types	FY 2014		FY 2013		FY 2012	
	Number	% of Problem Types	Number	% of Problem Types	Number	% of Problem Types
Depression	6	22.2%	6	20.0%	4	19.0%
Other	5	18.5%	8	26.7%	4	19.0%
Family/Children	4	14.8%	1	3.3%	2	9.5%
Marital	3	11.1%	6	20.0%	4	19.0%
Bereavement/Loss	2	7.4%	2	6.7%	1	4.8%
Interpersonal Relationship	2	7.4%	2	6.7%	1	4.8%
Other Compuls Disord					1	4.8%
Psychological					1	4.8%
Other's Emotional Health	1	3.7%	1	3.3%		
All Others	4	15%	4	13%	3	14%

Top 10 Referral Types	FY 2014		FY 2013		FY 2012	
	Number	% of Referrals Made	Number	% of Referrals Made	Number	% of Referrals Made
Behavioral Health: Outpatient	7	58.3%	5	35.7%	4	33.3%
Self-Help:Other			2	14.3%		
Medical/Physical			2	14.3%	2	16.7%
Community Social Services	2	16.7%			2	16.7%
12 Step Programs	2	16.7%	1	7.1%	2	16.7%
Referral Not Listed			2	14.3%		
Behavioral Health: Inpatient	1	8.3%				
Psychiatric: Psychiatrist			1	7.1%	1	8.3%
All Others			1	7%	1	8%

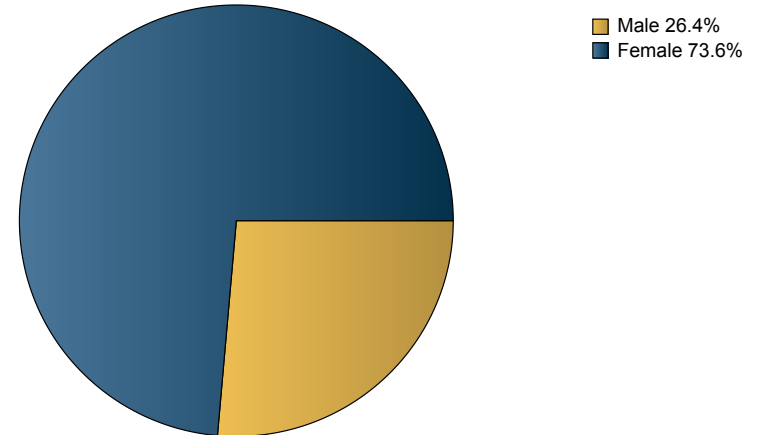
Demographics and Referral Source: Top 5 Percent of Total

Jan 1, 2014 - Dec 31, 2014

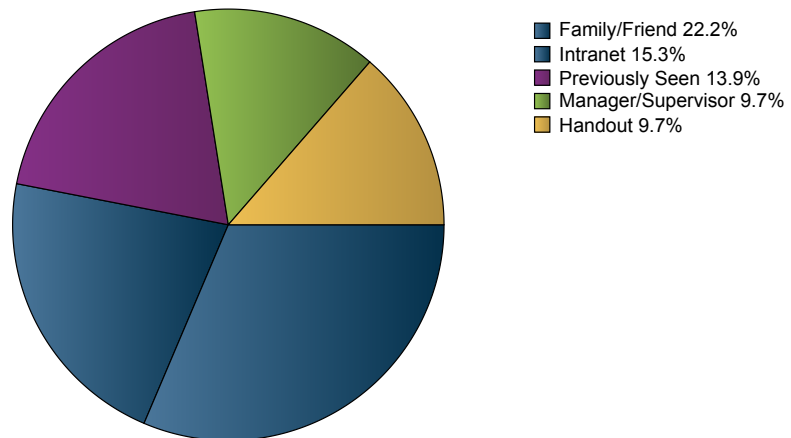
Age



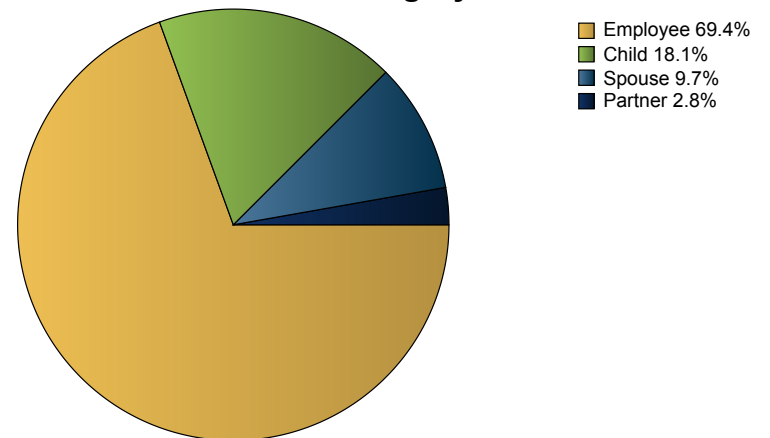
Gender



Information Source



Client Category



Data Summary

Jan 1, 2014 - Dec 31, 2014

	FY 2014			FY 2013			FY 2012		
	Total	Annualized*	%	Total	Annualized*	%	Total	Annualized*	%
Overall Utilization	425	221.6	22.2%	350	182.5	18.2%	266	137.8	13.8%
Utilization									
Counseling and Consultation Cases	72	37.5	3.8%	46	24.0	2.4%	46	23.8	2.4%
Training Participants	89	46.4	4.6%				10	5.2	0.5%
CISM Participants and Event Consultations	173	90.2	9.0%	245	127.7	12.8%	136	70.4	7.0%
Website User Sessions	91	47.4	4.7%	59	30.8	3.1%	74	38.3	3.8%
Service Activity									
Legal/Financial Services				1	0.5	0.1%			

Unique User Summary

FY 2014				FY 2013				FY 2012			
EE Count	Unique Users	Annualized EEs / 1,000*	%	EE Count	Unique Users	Annualized EEs / 1,000*	%	EE Count	Unique Users	Annualized EEs / 1,000*	%
1,918	49	25.5	2.6%	1,918	37	19.3	1.9%	1,925	42	21.8	2.2%

*Annualized rates are based on 1,000 Employees

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